

# Scorecard, Salary Surfer and What's Next in the Future of Technology

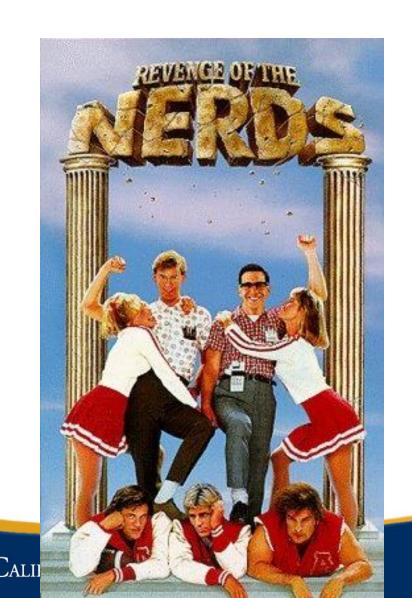
Patrick Perry

Vice Chancellor of Technology, Research & Information Systems



## In case you don't know me...I am:

- Your friendly system student data collector
- Your accountability reporting maven
- Your Chief Technology
   Propellorhead





# My Credentials

- Why You Should Trust and Believe Me:
  - Bradley Cooper Looks



# Although Lately...



# My Credentials

-Vin Diesel Physique



# My Credentials

But most of all, I have an ENORMOUS.....

Database.



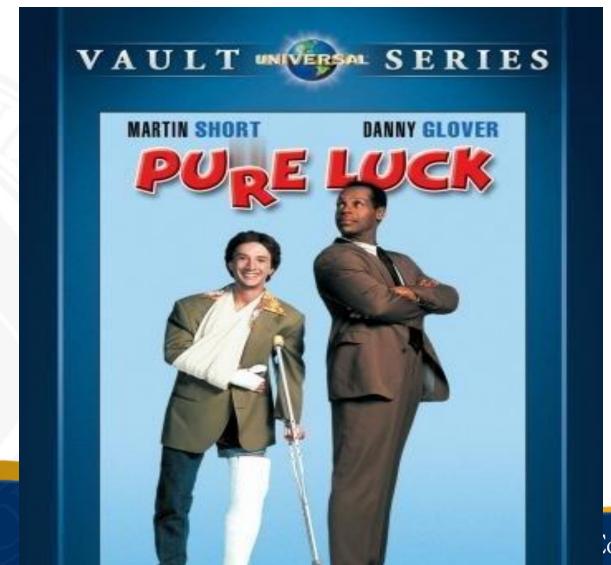
# My Motto

"I Like Big Bytes...And I Cannot Lie!"

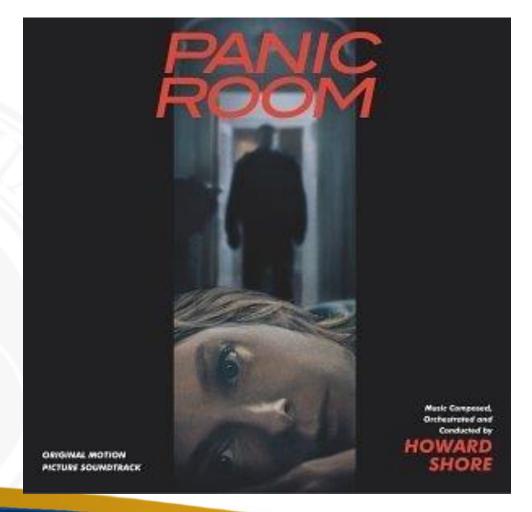


CALIFORNIA COMMUNITY COLLEGES

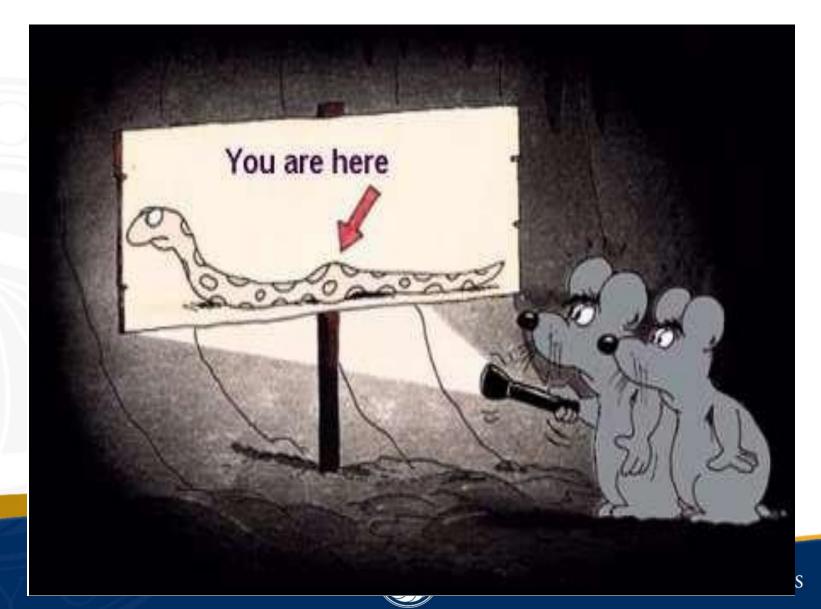
#### How I Got To Be Your Vice Chancellor



## My First Few Years Were Challenging



## But I Have Since Settled In



# Things Used to be Simple

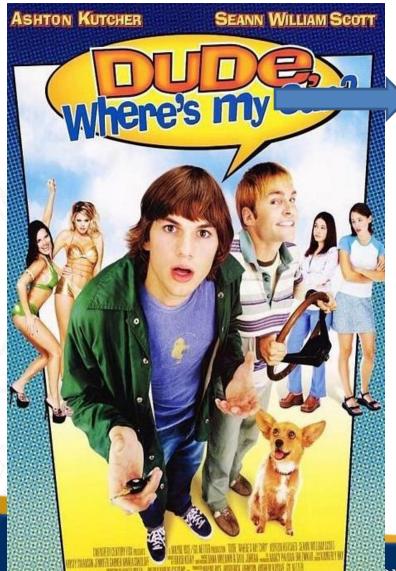
- I collected the Data
- I ran the ARCC Report
- I paid the CCC Confer Telephone Bill

## I Made Presentations to the BOG



Community Colleges

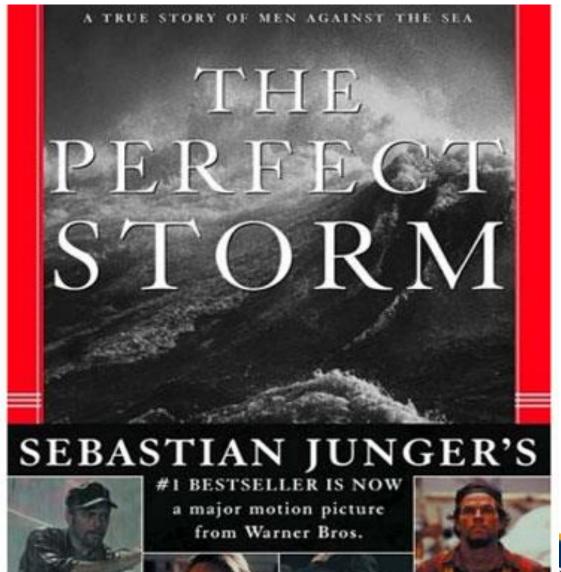
## I Submitted IPEDS Data



Data??

COLLEGES COLLEGES

## Then...



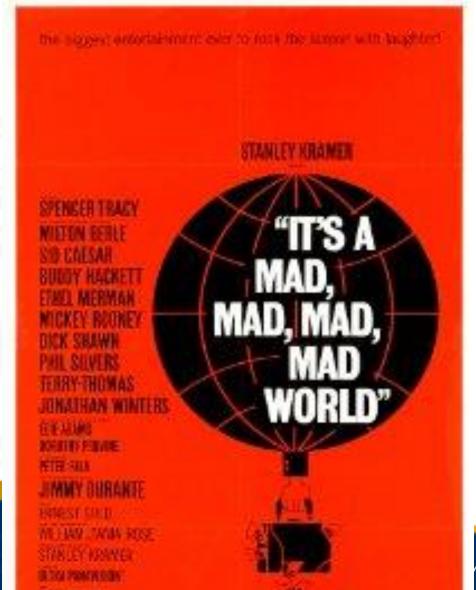
#### The Perfect Storm

- The Liu Bill
- The Student Success Task Force

#### The Perfect Storm

- Student Success Scorecard!
- Salary Surfer!
- Prop 30!
- Student Success Funding!
- Governor Brown and Distance Education!

## Life at the Chancellor's Office



MUNITY COLLEGES

### Student Success Scorecard!



#### Student Success Scorecard

In its commitment to increase transfer and degree and certificate attainment, the California Community Colleges Board of Governors has established a performance measurement system that tracks student success at all 112 community colleges.

This scorecard represents an unprecedented level of transparency and accountability on student progress and success metrics in public higher education in the United States. The data available in this scorecard tell how well colleges are doing in remedial instruction, job training programs, retention of students and graduation and

### The Scorecard

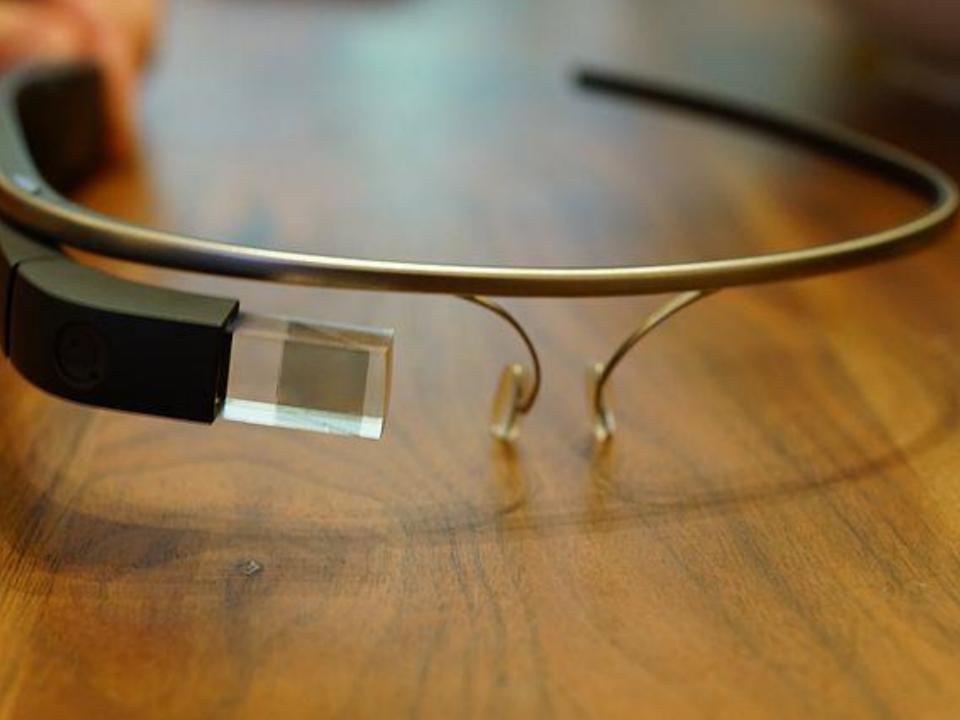
"3G" Accountability











#### Scorecard-Good Stuff

- By Demographic!
- Fewer Metrics!
- By Level of Prep Upon Entry!



#### STUDENT SUCCESS SCORECARD

#### Statewide

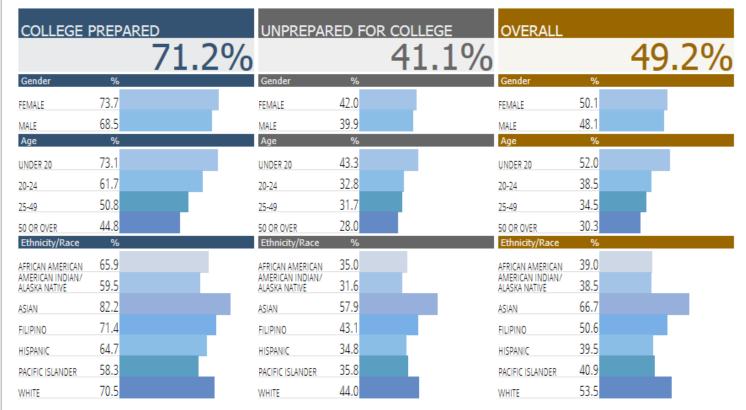
Click here to select a different college

PERSISTENCE 30 UNITS COMPLETION REMEDIAL

CAREER TECHNICAL EDUCATION

#### Completion

Percentage of degree and/or transfer-seeking students tracked for six years through 2011-12 who completed a degree, certificate or transfer related outcomes.



COLLEGE PREPARED: Student's lowest course attempted in Math and/or English was college level UNPREPARED FOR COLLEGE: Student's lowest course attempted in Math and/or English was remedial level OVERALL: Student attempted any level of Math or English in the first three years

0%: Cohort with no students attaining an outcome

N/A: Cohort has no students

# Grad and Transfer Rate (SPAR)

- Still the "alpha" hybrid grad/transfer rate
- We can slice and dice it!

- We can even slice it by...
- ASTROLOGICAL SIGN!



# Spar by Astrological Sign

Pisces 49.8

Taurus 49.8

Aquarius 49.5

Aries 49.3

Capricorn 49.3

Gemini 49.2

Sagittarius 49.2

Libra 49.1

• Cancer 49.0

Scorpio 48.8

• Leo 48.7

• Virgo 48.1

• STATE 49.2%

# New Student Success Programs Targeting Virgo's:

VOPS

The VUENTE Program

VUMOJA

## The Press



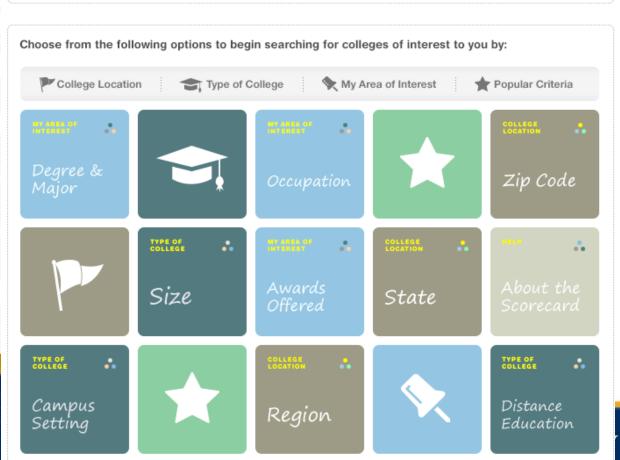


NITY COLLEGES

College Scorecards in the U.S. Department of Education's College Affordability and Transparency Center make it easier for you to search for a college that is a good fit for you. You can use the College Scorecard to find out more about a college's affordability and value so you can make more informed decisions about which college to attend.

To start, enter the name of a college of interest to you or select factors that are important in your college search. You can find scorecards for colleges based on factors such as programs or majors offered, location, and enrollment size.

Search for a college by name...







CALIFORNIA COMMUNITY COLLEGES

#### STUDENT SUCCESS SCORECARD



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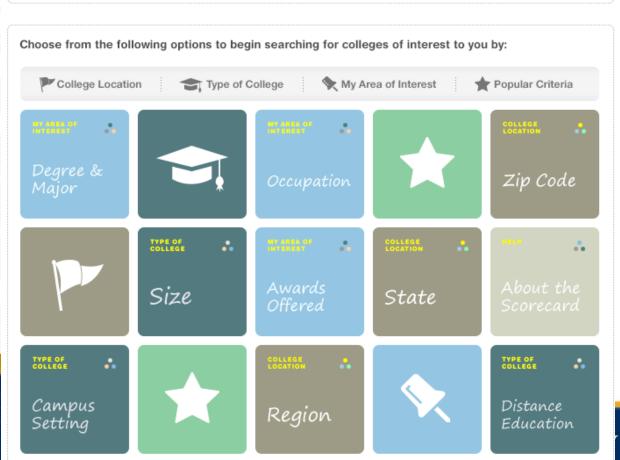
With data reported by gender, age and ethnicity, colleges, students and the public can also better determine if colleges are narrowing achievement gaps, which is vitally important for our students and our state's economy.

Please contact us at scorecard@cccco.edu if you have questions about the data or <u>documentation</u> used to develop the Student Success Scorecard.

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#### Start









#### STUDENT SUCCESS SCORECARD



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Due to the lapse in federal government funding, this website is not available.

We sincerely regret this inconvenience.

For information about available government services, visit USA.gov.

Este sitio web no se está disponible durante el cierre del Gobierno. Lamentamos profundamente las molestias que esto pueda causar.

Visite GobiernoUSA.gov para informarse sobre los servicios gubernamentales disponibles durante el cierre del Gobierno.





#### Student to Counselor Ratio

Sum(Fall Unduplicated Student Headcount)
Sum(Fall Counseling FTE)

 Designed to measure service capacity for the general student population not served by special programs

#### Student to Counselor Ratio

- Students: enrolled in CR/NCR
- EOPS/DSPS excluded

## Student to Counselor Ratio

- Counselors: Defined by ASA codes
  - 6300 Student Counseling and Guidance
  - 6310 Counseling and Guidance
  - 6330 Transfer Programs
  - 6340 Career Guidance
  - 6390 Other Student Counseling and Guidance
- Excludes DSPS, EOPS (6420, 6430)

#### Student to Counselor Ratio

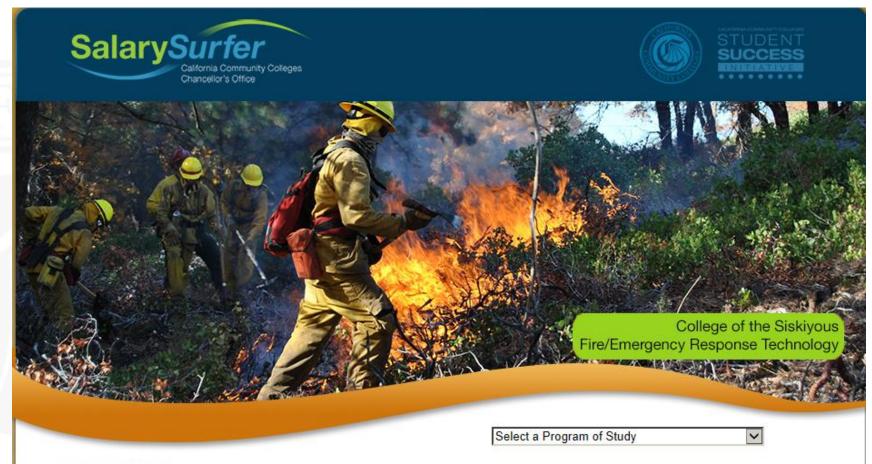
- Counselor Instructional FTE included, defined by TOP codes:
  - 493010 Guidance
  - 493011 Interpersonal Skills
  - 493012 Job Seeking/Changing Skills
  - 493013 Academic Guidance

## Student to Counselor Ratio

Median Student to Counselor Ratio, n=112:

811:1

# Salary Surfer

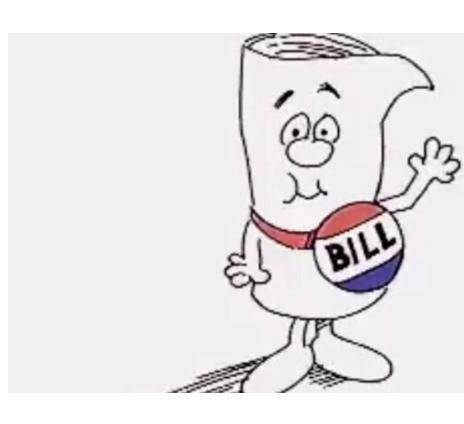


#### Salary Surfer

As students and their families make important decisions about investing their time and money in pursuing a college education, the California Community Colleges Chancellor's Office is making available for the first time comparative information about the earnings of recent graduates who received an award in a specific program area at California community colleges.

## How Did We Get This?

- We passed a bill that makes CCCCO an authorized repository of EDD wage data
- We send them SSN's
- They send us quarterly wage records



## The Methodology

- Take all award recipients across 5 years
- Remove those still enrolled or transferred
- Match with EDD wage records
- Slice median wage by TOP Code/Award Type at -2, +2, +5 years before/after award
- If n=10 wages exist, show it
- Mashup w/Program Inventory database

			Median Annual Salary		
	Curriculum	Award Type	2 Years Before	2 Years After	5 Years After
<b>±</b>	Administrative Medical Assisting	Certificate	\$20,981	\$29,498	\$29,698
<b>±</b>	Cardiovascular Technician	Degree	\$12,298	\$62,211	\$71,841
<b>±</b>	Cardiovascular Technician	Certificate	\$14,566	\$56,925	\$66,747
<b>±</b>	Clinical Medical Assisting	Degree	\$5,312	\$23,636	N/A
<b>±</b>	Clinical Medical Assisting	Certificate	\$5,946	\$26,225	\$34,374
<b>±</b>	Dental Assistant	Degree	\$12,310	\$25,824	\$33,178
<b>±</b>	Dental Assistant	Certificate	\$12,114	\$26,441	\$29,514
⊖	Dental Hygienist	Degree	\$16,130	\$63,750	\$62,507

College	Program Title	Program Type
Cabrillo College	Dental Hygiene	Degree
Cerritos College	Dental Hygienist	Degree
Cypress College	Dental Hygiene	Degree
Diablo Valley College	Dental Hygiene	Degree
Foothill College	Dental Hygiene	Degree
Fresno City College	Dental Hygiene	Degree
Moreno Valley College	Dental Hygiene	Degree
Oxnard College	Dental Hygiene	Degree
Pasadena City College	DENTAL HYGIENE	Degree
Riverside City College	Dental Hygiene	Degree

⊕ Dental Hygienist	Certificate	\$17,885	\$68,856	\$46,585
Dental Laboratory Technician	Certificate	\$16,200	\$20,665	\$13,454
Diagnostic Medical Sonography	Degree	\$34,395	\$76,038	\$85,319
Diagnostic Medical Sonography	Certificate	\$30,019	\$62,572	\$76,604

## But Wait...Theres More!



## **NAICS Codes!**

#### 2012 NAICS Definition

T = Canadian, Mexican, and United States industries are comparable.

Search results for: 62 Number of records found: 92

- 62 Health Care and Social Assistance<sup>T</sup>
- 621 Ambulatory Health Care Services<sup>T</sup>
- 6211 Offices of Physicians<sup>T</sup>
- 62111 Offices of Physicians<sup>T</sup>
- 621111 Offices of Physicians (except Mental Health Specialists)
- 621112 Offices of Physicians, Mental Health Specialists
- 6212 Offices of Dentists<sup>T</sup>
- 62121 Offices of Dentists<sup>T</sup>
- 621210 Offices of Dentists
- 6213 Offices of Other Health Practitioners<sup>T</sup>
- 62131 Offices of Chiropractors<sup>T</sup>
- 621310 Offices of Chiropractors
- 62132 Offices of Optometrists<sup>T</sup>
- 621320 Offices of Optometrists



## AS in Rad. Tech: -2 Years, NAICS-2

Years	Industry	Median_Wage	N=	Percent
-2	Health Care/Social Assistance	\$13,692	193	27.7
-2	Retail Trade	12,622	85	12.2
-2	Food Service	7,918	73	10.5
-2	Administrative Support	3,365	43	6.2
-2	Other Services	11,505	26	3.7
-2	Educational Services	7,912	26	3.7
-2	Arts, Entertainment, Recreation	8,652	25	3.6
-2	Construction	6,721	23	3.3

# AS in Rad Tech: +5 Years, NAICS-2

Years	Industry	Median_Wage	N=	Percent
+5	Health Care/Social Assistance	\$69,687	689	83.8
+5	Educational Services	47,160	34	4.1
+5	Public Administration	70,438	34	4.1
+5	Administrative Support	10,053	18	2.2
+5	Professional, Scientific Svcs	29,100	17	2.1
+5	Other Services	12,533	7	0.9
+5	Food Service	13,394	4	0.5
+5	Retail Trade	14,850	3	0.4

## AS in Rad Tech: +5 Years, NAICS-5

Years	Industry	Median_Wage	N=	Percent
	General Medical/Surgical	ć72 4F1	400	40.7
+5	Hospitals	\$73,451	400	48.7
+5	Offices of Physicians	73,064	205	24.9
+5	Diagnostic Imaging Centers	32,668	43	5.2
+5	Executive/Legislative Offices	73,314	27	3.3
+5	Colleges and Universities	76,925	26	3.2
+5	Medical Laboratories	37,529	11	1.3
+5	Ambulatory Emergency Ctrs	9,217	6	0.7
+5	Outpatient Care Centers	55,090	4	0.5

## Wages of Noncompleters

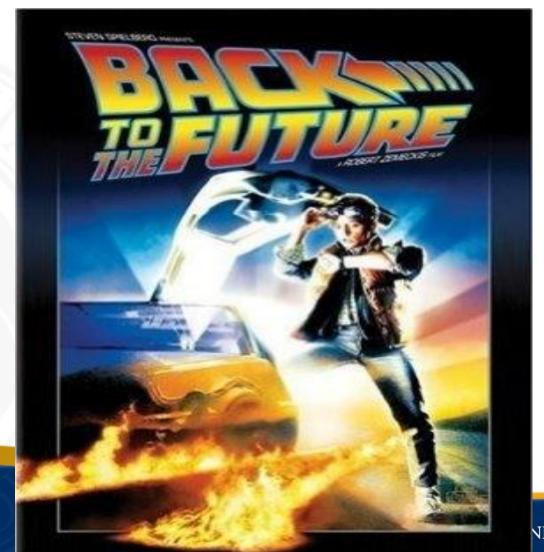
- Beginning to look at wage outcomes of noncompleters
- "CTE Skills Builders"
- Other course patterns, including single courses

# Single Course Wages

2 years Before	2 Years After	5 Years After
69,285	81,446	85,654



# Meanwhile...Back at the Governor's Office

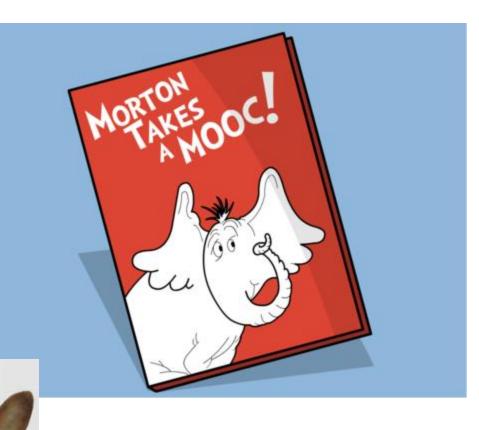


NITY COLLEGES

# Jerry and Jack

- Jerry Reads the Sunday NY Times
- Jerry Reads about MOOCS
- Jerry calls Jack
- We meet with Jerry

and Sutter



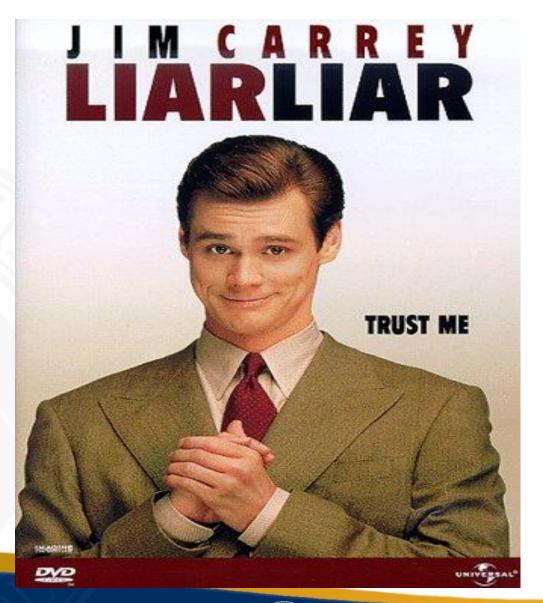
#### **MOOC** Fever

- What can you guys do in DE and MOOCS in the next 2 years?
- Work with my staff
   on a
   proposal...there's \$\$
   potential!



## We Said:

# We LOVE MOOCS!!





## And then we said...

But we'd also like to do quality DE systemwide.

- \$16.9m one-time, \$10m ongoing
- Will be run under the California Virtual Campus umbrella (<u>www.cvc.edu</u>)
- The Legislature's intent is to maximize the development of online courses available across campuses to alleviate shortages of certain core courses at certain campuses.

- Program funds are to be:
  - used to increase the number of courses available to matriculated under graduates... For online-only courses, the chancellor shall ensure...that the courses...can be articulated across all community college districts and...that students enrolling and successfully completing these courses are granted degree applicable cross-campus transfer credit. The chancellor shall also ensure that these online-only courses are made available to students systemwide, regardless of the campus where they are enrolled.

#### Focus Areas:

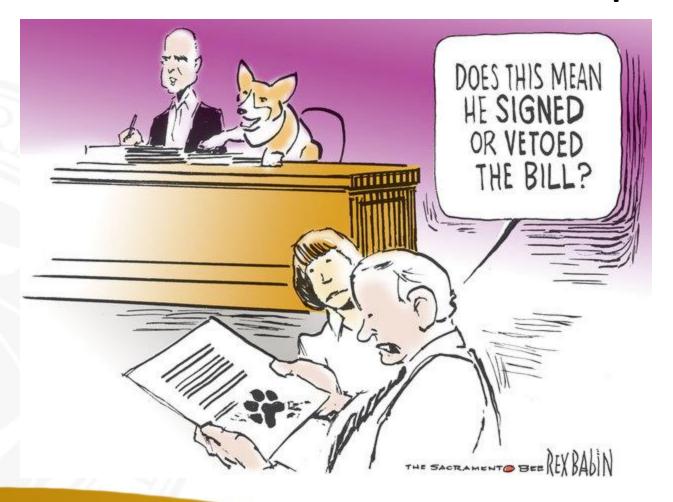
- Eliminating friction for students seeking online courses systemwide, and ensuring they articulate cleanly.
- Removing cost and infrastructure barriers to increasing availability of online courses.
- Wrapping online courses with extremely good support, training, and policies to improve student outcomes.

#### How:

- Fully develop <u>www.cvc.edu</u> as a catalog, supply/demand aggregator, and live application/registration portal for online courses.
- Select and operate an enterprise LMS, and make it available to all campuses to use, unlimited, free of local cost.
- Manage a 24/7 student support environment, greatly increase faculty/staff development, and provide course design/migration services.

- Grantee: Foothill-DeAnza CCD
  - w/help from Butte CCD
- Many stakeholders involved...large faculty presence.
- RFI/RFA for LMS: next 12 months
- The System will select & pilot.
- Participation not mandatory.

# Meanwhile...Back at the Capitol



## 13-14 Budget

- Prop 30, looking good!
- Student Success Act Passes!
  - Funding identified for "Education Planning Initiative"

## Ed Planning Initiative

#### Goals:

- Develop and use centralized and integrated technology solutions to better guide students to define and achieve their educational goals.
- Help colleges provide more students with education planning and degree audit support.
- Develop and/or expand the underlying systems of data necessary to support a comprehensive statewide education planning system to streamline the planning process for students, faculty and staff.

## Ed Planning Initiative

#### How:

- Fully fund and support electronic transcript adoption and use systemwide.
- Fully fund and support CCC Apply common application use statewide.
- Fully fund and support CID system statewide, and integrate its data into articulation/program data (ASSIST and CCC Curriculum Inventory).

## Ed Planning Initiative

#### How:

- Build technology solution to help students better define their goals.
- Build systemwide identity management system/federation (InCommon).

# Sen. Marty Block

 Hey wait just a minute! I passed my assessment bill...lets pay for that too!



## AB743-Common Assessment

- 78219. (a) The BOG shall establish a common assessment system to be used as one of multiple measures...for the purposes of community college placement and advisement. The system shall include all of the following objectives:
  - (1) Selection of an existing commercially available and centrally delivered system of student assessment that provides a single common assessment instrument for use by community colleges in the curriculum areas of English, mathematics, and English as a second language.

#### AB743-Common Assessment

- (2) Creation of a secure, centrally housed assessment test data warehouse that shall collect all of the following:
  - (A) All available assessment scores generated by assessed students at all community colleges.
  - (B) All available K–12 assessment data for students at all community colleges. The use of this data shall be limited to placing and advising community college students to enhance their success with and completion of their postsecondary education objectives.
  - (C) Other data or student transcript information that is used for the purpose of student placement.

#### AB743-Common Assessment

 (d) The provisions of this section shall be operative upon the receipt of state, federal, or philanthropic funds sufficient to cover the costs of the common assessment system.

#### Common Assessment

- Up to \$8m annually, ongoing
- Awarded to Butte CCD
- Pays for assessment instruments, support, data warehouse

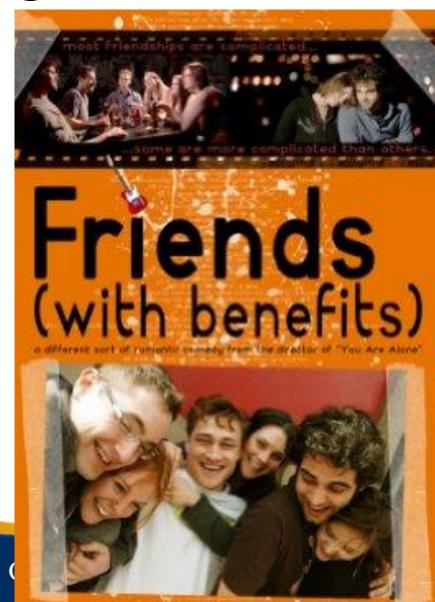
#### Common Assessment

#### How:

- Existing RFI work and advisory structures reconvened and built upon
- RFI/RFA: next 12 months
- The System will select and pilot.
- Unlimited use by campuses.
- Interfaces built for ERP systems/counselors.

### Grants: The Big Picture

- Things We Know:
  - These are three significant (yet interrelated) grants.
  - We have a lot of good people at Districts working on these projects.

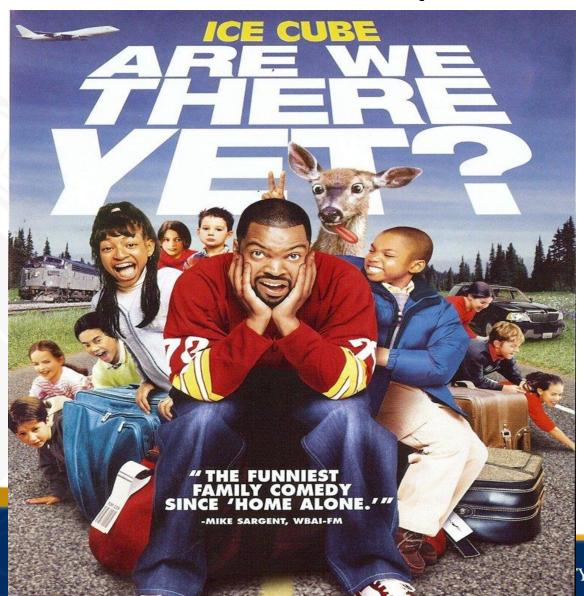




At Times, Things Will Be Rough

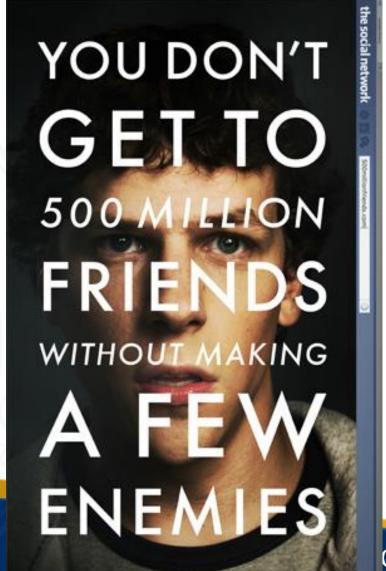


# Bosses Will Be Impatient



y Colleges

#### There Will Be Collegial Disagreements



Community Colleges

# There will be some Early Adopters



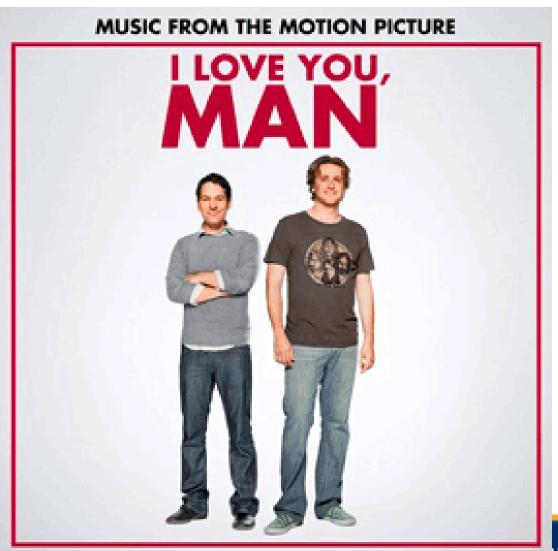
#### And some Late Converters



# Others May Wish To Help...

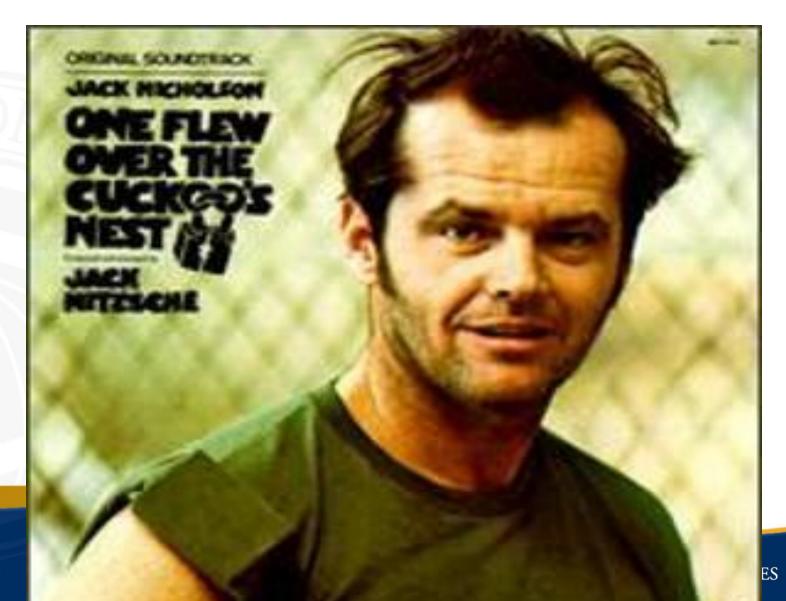


# (When We Want Money)



Y Colleges

# (What We Quietly Think...)



# (What they Quietly think after working with us)

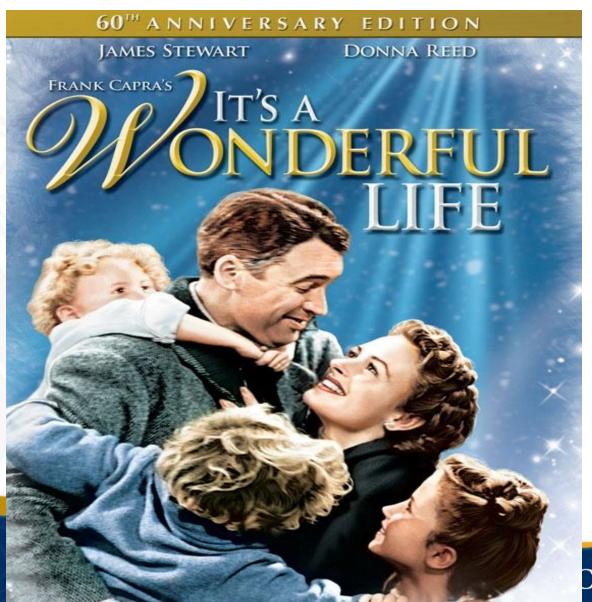


### Grants: The Big Picture

- All 3 of the grants are Student Success Act borne initiatives
- Mandate to provide; adoption incentivized
- These are tools and infrastructure
  - What you do with them is still 100% controlled by campuses
- Adoption and use depend on the quality of the products/programs delivered

These initiatives and resulting products and programs are selected, governed, operated, and owned by US, the CCC system.

#### The Ultimate Goal is This



#### So We Can All Have This.

